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# Cellular Intercom Instructions

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Manual/  
How To Use



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**Article I.**  
**Adding or Altering Saved**  
**Numbers**

**The intercom system is capable of storing up to 3 phone numbers of your choosing.**

**To add or alter a saved number, please contact Jay Murray, the Facility Manager, on**

**0466 554 534**

**or**

**[facility.manager@willsmere.net](mailto:facility.manager@willsmere.net)**

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*Please note ; updates and alterations are carried out by a service technician  
at a fee to Willsmere and fees may be on-charged to the resident.*

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**Article II.**  
**Identification of Individual**  
**Intercoms/Entrances**

**The intercom uses the GSM network.  
Residents can identify which intercom  
someone is calling from with the  
following three contacts.**

***Please save each of the numbers to  
your phone with the appropriate  
names as follows;***

**MAIN ENTRY INTERCOM: 0444 597 378**

**GATE 1 INTERCOM: 0444 597 382**

**GATE 6 INTERCOM: 0444 597 366**



## Article III. How To Use Your Intercom

**To call an apartment, please press # on the intercom keypad, then the apartment you are trying to contact followed by another #.**

**(E.g. #123#)**

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*The intercom will call the first supplied number for the apartment. If there's no answer, the intercom will then call the next number in line and so forth until either someone answers or the intercom runs out of numbers to call. Please note that some users have experienced issues with landline answering machines not disconnecting the call. For this reason, please make sure your preferred number is first.*

**To allow access to caller; please answer your phone as you would a normal phone call and then dial pound (#) on your phone's keypad. The caller will hear "The gate is now open" and the closest pedestrian gate will unlock for access.**

**Article IV.**  
**Reporting Faults**

**Please report all faults to Jay Murray on**

**0466 554 534**

**or**

**[facility.manager@willsmere.net](mailto:facility.manager@willsmere.net)**

**or**

**MICM Helpdesk on**  
**1300 00 MICM (6426)**